

Filing a Claim

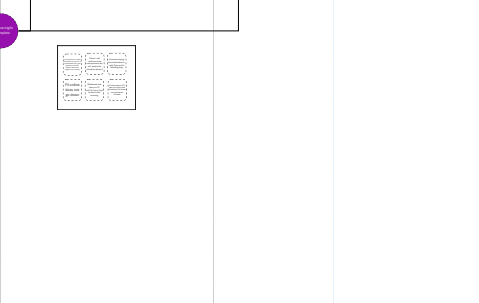
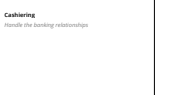
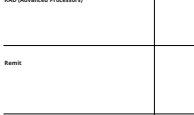
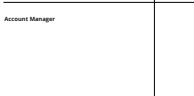
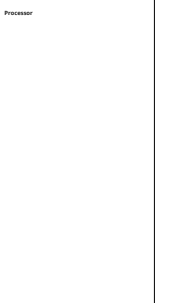
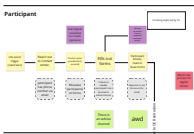
Processing a Claim - Stage 1

Process for day 1 - processing

Day 2

Day 3+

End Goal



95% satisfaction rate for claimants

Reduce manual processing time

Improve participant engagement

Speed up delivery of claim payments

Minimize transactions per processor